City of Springfield

Function: Development

Department: Code Enforcement-Housing

Department Budget: \$537,412

Department Mission:

The mission of the Office of Housing and Neighborhood Services is to increase the availability of safe, affordable housing for all Springfield residents and to improve the quality of life in Springfield neighborhoods.

Department Highlights:

The Inspectional Services Program provides fair, unbiased enforcement of Municipal Ordinances and Sanitary Codes. It addresses such diverse issues as lead-paint hazards, unregistered cars, condemned housing units, and illegal dumping. The program restructured to maximize staff assigned to direct inspections and recently implemented a data system that enables reporting of actions and accomplishments on a neighborhood basis.

Program Goal:

The goal of the Housing Inspection Services program is to improve the quality of life through the provision of fair and unbiased enforcement of municipal codes and land-use regulations and partnership with resident, neighborhood organizations and city departments.

Program Narrative:

The Inspectional Services Program provides on-site inspections to investigate and document violations of Municipal Ordinances and State Sanitary Codes. The program responds to emergency health issues such as no heat, housing violations, abandoned vehicles, and illegal dumping on private property. If violations are documented, the program seeks to have violations corrected through mediation with property owner or legal actions. The program's successful operation is essential to improving the quality of Springfield's housing stock and to addressing neighborhood quality of life issues like illegal dumping and unregistered cars. Addressing the sheer volume of complaints remains the program's most significant challenge. Efficient operational systems, technology implementation, and increased staffing will improve the program's outcomes.

Program Objectives:

- 1. Decrease response time to resident's complaints by 25%
- 2. Resolve documented violations.
- 3. Implement operational systems that increase inspector productivity by 25%.

Key Program Measures	FY 2004 <u>Actual</u>	FY 2005 Estimated	FY 2006 Projected
Number of inspections conducted	5,351	4,197	7,000
Number of reinspections conducted	4,302	3,171	3,900
Number of court cases filed	108	238	325
Time from complaint to inspection	N/A	195 days	90 days

Proposed Program Changes:

The Program is undergoing a complete reorganization. Reassigned to the Office of Housing and Neighborhood Services, all current program operations and office systems are being assessed. In the upcoming year, the program will implement a paperless field inspection system linked to GIS, develop a web site which enables public input and assess legal enforcement process and results.

City of Springfield Code Enforcement-Housing Housing Inspection Services

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	Exp	oenditures FY 04	Adopted FY 05	(Actual 03/31/05	stimated 06/30/05	P	Proposed FY 06
EXPENDITURE SUMMARY								
Regular Payroll	\$	227,438	\$ 365,608	\$	256,755	\$ 365,608	\$	455,624
Overtime		-	-		-	-		-
Purchase of Service		12,629	12,250		5,038	12,250		42,748
Materials and Supplies		7,220	5,377		5,194	7,992		8,720
Intergovernmental		1,778	18,000		-	18,000		26,000
Other		-	-		-	-		4,320
Capital Outlay		-	-		-	-		-
Total	\$	249,065	\$ 401,235	\$	266,987	\$ 403,850	\$	537,412

	Actual		Estimated		Proposed FY 06	
REVENUE SUMMARY		FY 04 FY 05				
Non General Fund						
Grants	\$	140,000	\$	135,000		
Bond Proceeds		-		-		-
Fees		-		-		-
Reimbursements		-		-		-
Total Non General Fund	\$	140,000	\$	135,000	\$	
General Fund						
General Fund Fees	\$	9,182	\$	17,810	\$	21,006
General Fund Contribution		99,883		251,040		516,406
Total General Fund	\$	109,065	\$	268,850	\$	537,412
Total	\$	249,065	\$	403,850	\$	537,412

	Actual	Estimated	Proposed
FUNDED POSITIONS/FTEs	FY 04	FY 05	FY 06
Senior Clerk Steno	2.00	2.00	2.00
Senior Clerk Typist	1.00	1.00	1.00
Code Enforcement Inspector	6.00	7.00	9.00
Sr. Code Enforcement Inspector	1.00	1.00	1.00
Deputy Director			0.25
Total	10.00	11.00	13.25
Appropriation Control			\$ 537,412